

Helping Patients Access Medications through a Partnership of Caring and Education

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**Charitable Pharmacy
of Central Ohio**
BRIDGING THE GAP 

Partnerships

OSU College of Pharmacy

- Community care residents participate in one-year training under guidance of pharmacists and faculty preceptors
- Fourth-year pharmacy students are mentored by pharmacy residents and pharmacist preceptors through one- or two-month clinical rotations
- Residents and students provide care to patients through medication counseling, medication therapy management, and chronic disease management



Volunteers

- Students and members of the community donate time and talent
- Volunteers provide assistance with activities such as medication inventory and patient services

Charitable Pharmacy of Central Ohio



Mission

Provide affordable and appropriate pharmacy services (including medications) and coordinate access to health care for people who are vulnerable in our community

Our Patients

- Uninsured or underinsured patients in Franklin County
- Income < 200% of Federal Poverty Level
- Qualify for pharmacy services for 12 months

Patient Care

Patient Services

- One-on-one medication counseling, blood pressure and blood sugar checks, and help with management of chronic health conditions such as diabetes and high blood pressure
- Connections to other health care providers and community resources



Patient Quote

"Having my prescriptions here is very helpful because I don't have to choose between my medications and food or gas for my car – and it has come to that before. They keep charts and follow up with things you tell them. It is a holistic approach to care even though it is a pharmacy."

Outcomes

Clinical Outcomes

- Provided care to over 6300 unique patients*
- Dispensed more than 330,000 prescription medications valued at over \$27 million*
- Care for approximately 50-60 patients each day

** Data since opening in February 2010*



Educational Outcomes

- Precepted over 300 fourth-year pharmacy students
- Implemented interprofessional learning experiences
- Incorporated *Pharmacists' Patient Care Process* into student learning
- Hosted over 250 student volunteers for over 2000 hours of community health service

Research Outcomes

- Demonstrated reduced hospitalizations by 1 per patient per year
- Identified challenges with self-care associated with mental health conditions
- Highlighted challenges with medication access associated with breathing conditions
- Implemented electronic health record for more efficient documentation
- Recognized opportunity for enhanced care for women with diabetes
- Documented positive impact on health care insecurity